

Risk Register

Adult Services			Portfolio	Inherent	Residual	Controls and Actions		
Risk Ref	Risk Identified	Potential Consequence	Owner			Control or Action	Status	Review Date
ASC0064	<p>IF Welsh Community Care Information System (WCCIS) is not fit for purpose, then it will impact upon service area's ability to carry out our statutory operational duties.</p> <p>Latest Review: 16/01/2023 Digital Transformation of Social Services Project is ongoing. The review is considering future options for a data management system.</p>	<ul style="list-style-type: none"> Veracity of decision making around adults and children in Powys could be compromised, leading to poor outcomes The safeguarding of children and adults in Powys could be compromised There could be significant delays in securing time critical packages of care Our ability to manage transfers of people from hospital to the community could be compromised We may not be able to respond effectively to out of hours emergencies There may be delays in making decisions and taking action to keep children safe Staff morale could be affected, leading to increased sickness absence and staff leaving Potential for reputational damage to the council and negative impact on our ability to recruit and retain social workers. 	<p>Cllr Sian Cox</p> <p>Nina Davies</p>	12	12	<ul style="list-style-type: none"> Performance issues raised to Welsh Government through SBAR Meeting arranged with suppliers to discuss performance May 15th Further meeting with National Group w/c 3 August to discuss ongoing issues. Meeting with Suppliers to be arranged following that. Local resolution to ongoing issue resolves in the first instance but is not a sustainable way to fully resolve <p>16/03/2023 National WCCIS team currently investigating performance and will report back in April 23. Regular performance reports are now being received by email.</p> <ul style="list-style-type: none"> Monthly Contract review meetings with Supplier <p>16/03/2023 No change</p> <ul style="list-style-type: none"> Internal Review Complete an in-depth review on the 'use' of the system. This review would sit within the context of the internal and external reviews that have recently been completed but will focus on user experience and expectations. <p>16/03/2023 High level internal review completed and will feed into the national review and procurement of future social care system</p> <ul style="list-style-type: none"> Follow correct change management processes <p>Planned downtime to improve performance is always communicated to Powys via the National CAB (Change Advisory Board) which meet every Tuesday. We then take this to our local CAB on a Wednesday or we arrange an emergency CAB it need be. Although we don't have much say in whether the changes are accepted (there is national testing) we do get the heads up to allow us to communicate to our users (although the time that we get is quite tight, usually less than a week) Once we are aware of the downtime we communicate this out to all WCCIS users on that day and again on the day of the downtime.</p>	<p>Action In Progress</p> <p>Action In Progress</p> <p>Action In Progress</p> <p>Control In Place</p>	<p>16/06/2023</p> <p>16/06/2023</p> <p>16/05/2023</p>